



West Edmonton Connected to the City!

Need help accessing a city department or service? Point yourself in the right direction with this useful directory of City contact numbers.



Traffic and Transit

- ◆ Transit Customer Information **496-1611**
- ◆ BusLink **496-1600**
- ◆ Transit Concerns and Commendations **496-8900**
- ◆ Parking Complaints **423-4567**
- ◆ Broken Traffic Light, Pedestrian Signal or Street Light **496-3527**
- ◆ Street Signs **496-4654**
- ◆ Potholes **496-1700**
- ◆ Snow Clearing / Street Cleaning **496-1700**
- ◆ Speeding Concerns **421-3096**
- ◆ Traffic Signals **496-4506**
- ◆ Crosswalk Requests and Upgrades **496-1789**
- ◆ Curb Cut Requests **496-3100**
- ◆ Traffic Shortcutting / Speeding **496-1776**
- ◆ Anthony Henday Drive Inquiries **453-0920**
- ◆ Request for Traffic Signs **496-2673**
- ◆ School Traffic Concerns **496-3094**
- ◆ Traffic Noise **496-1700**
- ◆ 170 St. Pedway Maintenance **496-1700**
- ◆ West Edmonton High Speed Transit **496-1787**



Recreation and Community Services

- ◆ Info About Community Leagues **496-7320**
- ◆ Info About Sport and Recreation Facilities **496-4999**
- ◆ Housing **496-6031**
- ◆ Landlord and Tenant Advisory Branch **496-5959**
- ◆ Pools **496-SWIM (7946)**
- ◆ Recreation Programs for Kids and Youth **496-2966**
- ◆ Arenas **496-4999**
- ◆ Parks and Trails **496-2661**
- ◆ Assessment and Short Term Counselling **496-4777**
- ◆ Community Development Social Workers (social issues, food security and housing) **496-2661**



Taxation

- ◆ All Inquiries **496-6366**



Clean and Safe Communities

- ◆ Crimes in Progress **911**
- ◆ West Edmonton Mall 24 Hr. Security **444-4444**
- ◆ West Edmonton Mall Complaint Line **444-5260**
- ◆ West Edmonton Mall Police Station **496-8525**
- ◆ Abandoned Shopping Carts **496-1700**
- ◆ Air One Inquiries **423-4567**
- ◆ Break & Enter Concerns **423-4567**
- ◆ Barking Dogs **496-8860**
- ◆ Excessive Noise **944-7914**
- ◆ Garbage Pick-up **496-5678**
- ◆ Litter – Roads and Sidewalks **496-1700**
- ◆ Litter – Overflowing Garbage Cans **496-5678**
- ◆ Pedestrian Safety **496-3094**
- ◆ Stolen Vehicles **423-4567**
- ◆ Street Cleaning **496-1700**
- ◆ Traffic Violations **496-3094**
- ◆ Vandalism / Mischief **423-4567**
- ◆ Damaged News Stands **496-1700**
- ◆ Fire Hydrant or Water Breaks **412-6800**
- ◆ Damaged Transit Shelters **496-8900**
- ◆ Sidewalk Lifting / Trip Hazard **496-1700**
- ◆ Mailbox Damage **1-800-267-1177**



Planning and Development

- ◆ All Inquiries **496-3100**

Information can also be found 24/7 on-line at www.edmonton.ca



Still can't find what you are looking for? Contact the Citizen's Action Centre for any of your general concerns, questions and complaints at **496-8200**.